



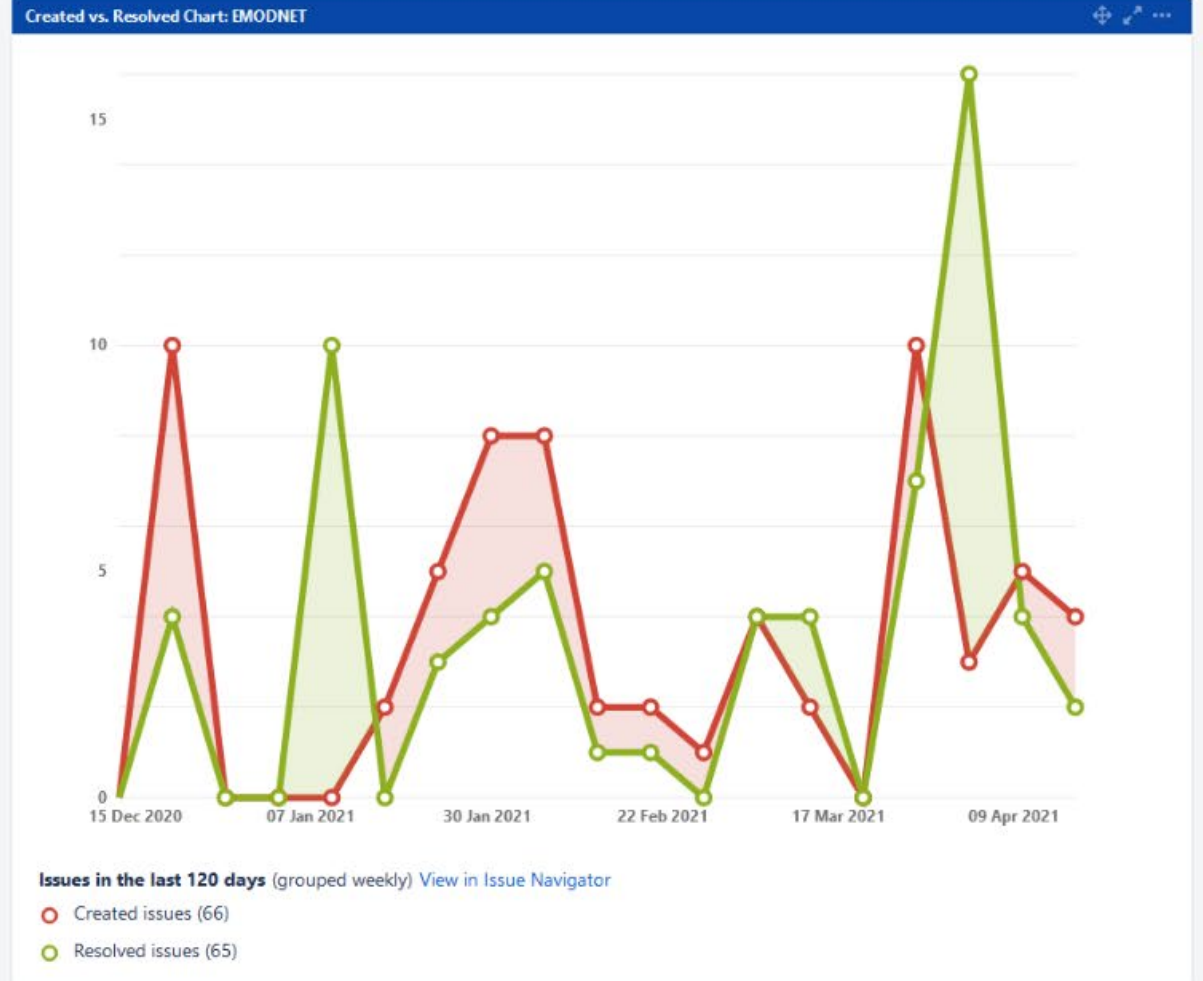
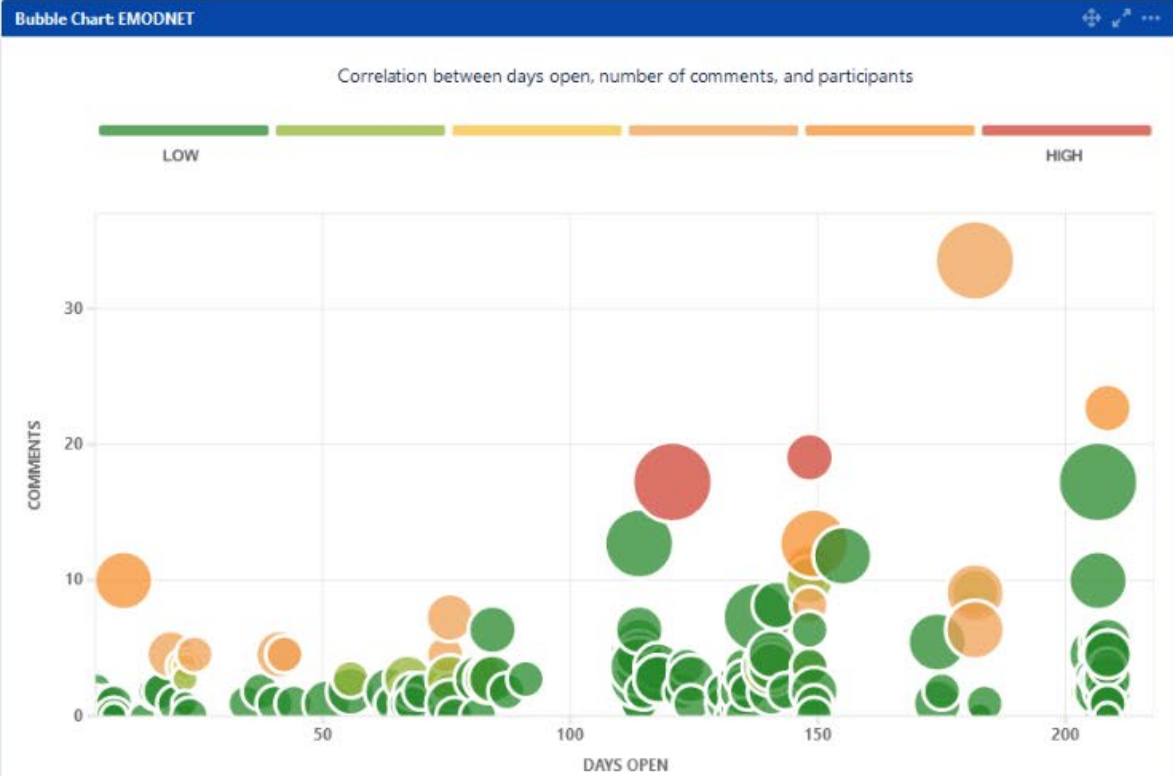
Overview of JIRA activity

9th EMODnet TWG Meeting Spring 2021
20th – 21st April

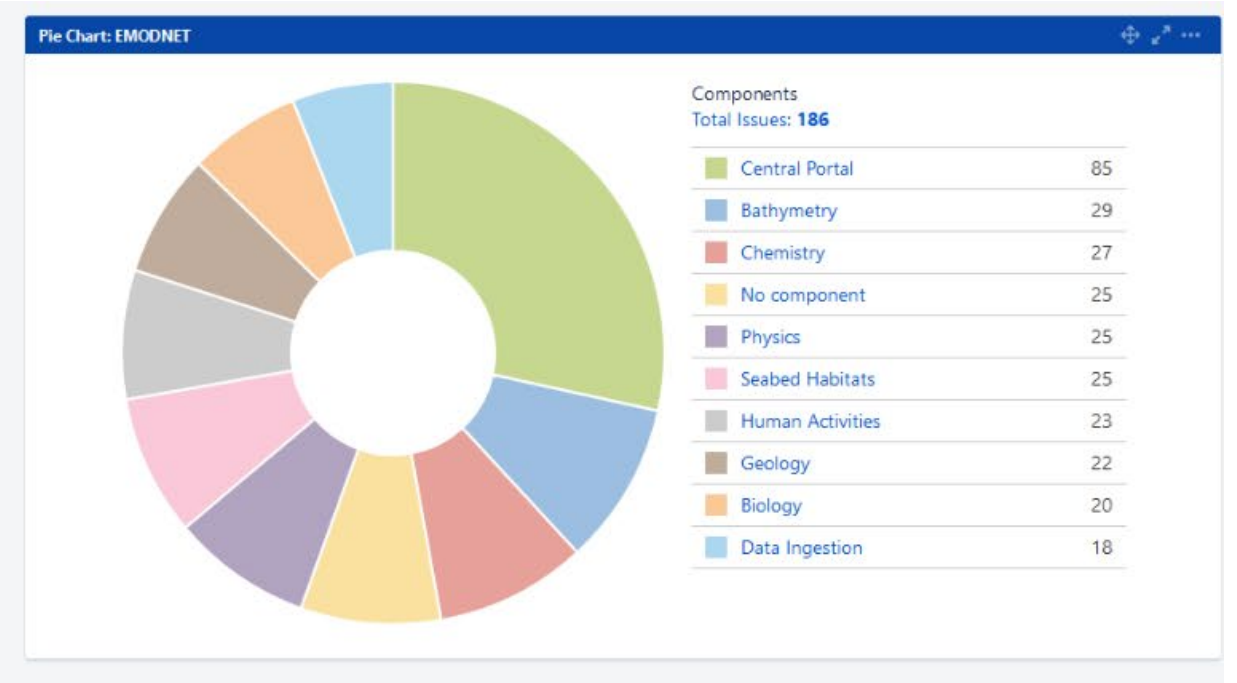
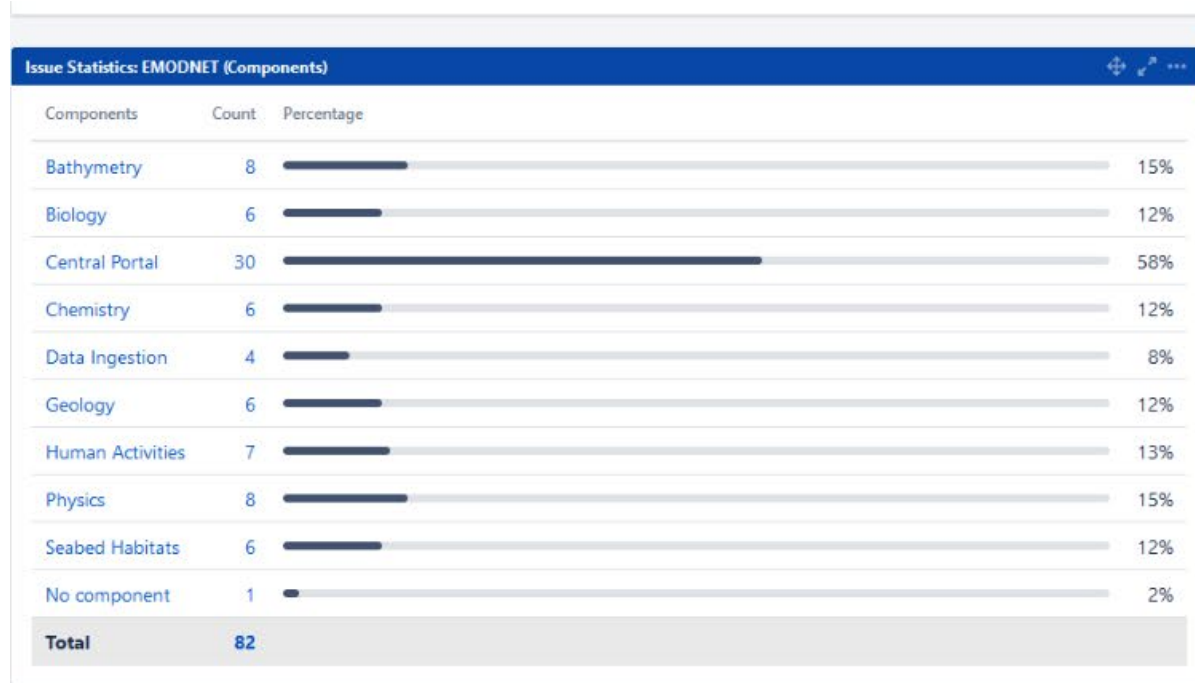
Francis Strobbe

www.emodnet.eu

Overview of Jira Activity



Tickets are fairly evenly spread among portals





Overview of Repatriation activities

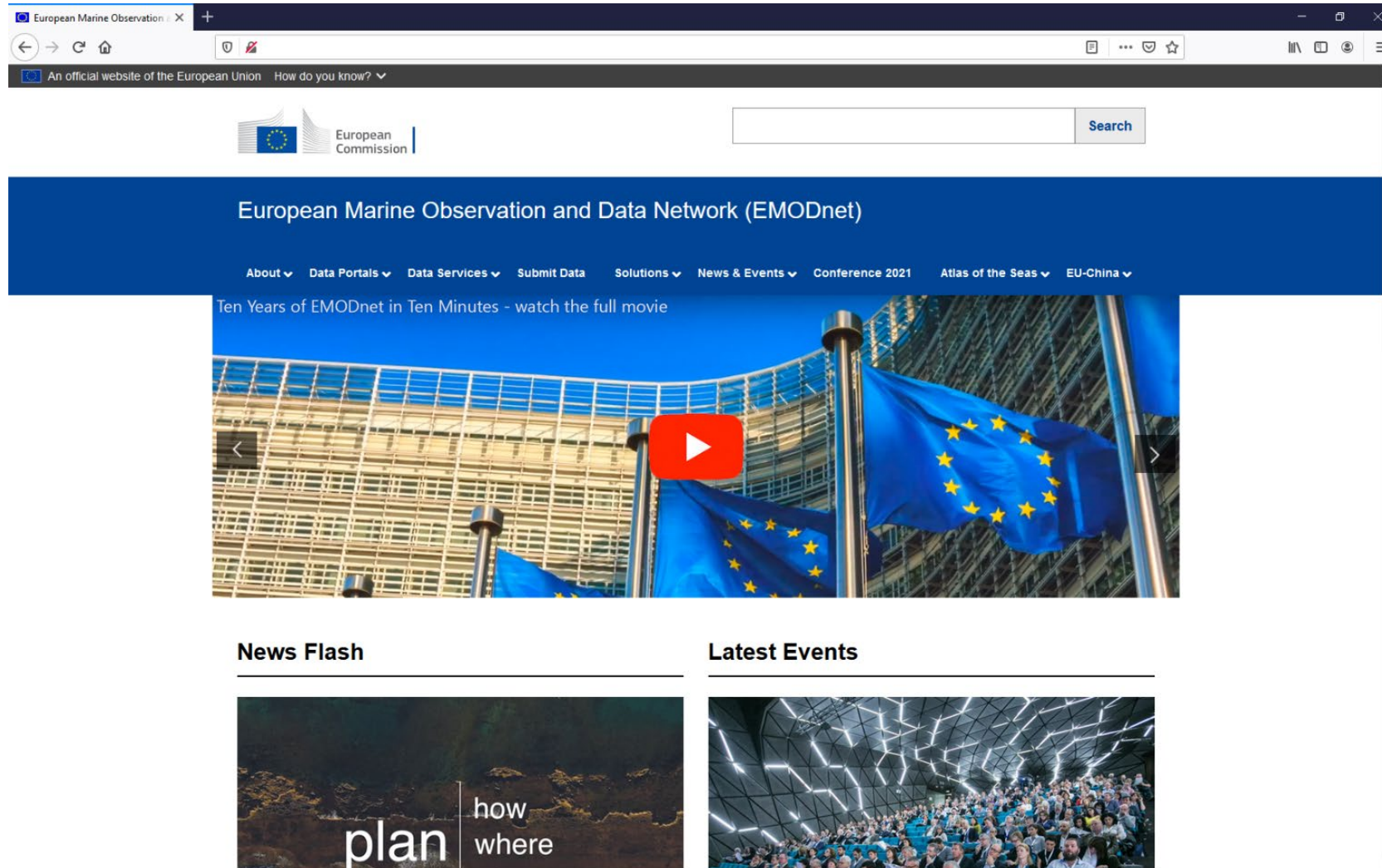
9th EMODnet TWG Meeting & 14th Steering Committee Joint Session
Spring 2021
20th April

Francis Strobbe
Data & Communication Officer
EMODnet Secretariat

www.emodnet.eu

Overview of the Repatriated website

European Marine Observation and Data Network (EMODnet)



The screenshot shows the EMODnet website homepage. At the top, there is a browser window with the address bar showing "European Marine Observation and Data Network". Below the browser window is the European Commission logo and a search bar. The main header is a dark blue bar with the text "European Marine Observation and Data Network (EMODnet)" and a navigation menu with items: "About", "Data Portals", "Data Services", "Submit Data", "Solutions", "News & Events", "Conference 2021", "Atlas of the Seas", and "EU-China". Below the header is a large banner image of the European Parliament building with several European Union flags in the foreground. A red play button icon is overlaid on the banner, and the text "Ten Years of EMODnet in Ten Minutes - watch the full movie" is positioned above the image. Below the banner are two columns of content: "News Flash" and "Latest Events". The "News Flash" section features a dark image with the text "plan how where". The "Latest Events" section features a photograph of a large audience seated in a modern, brightly lit hall.

Overview of the Repatriated website

EC Branded Harmonized website

<https://wikis.ec.europa.eu/display/WEBGUIDE/>

Europa subdomain

Staging environment, hosted at VLIZ

WebGuide/ECL

EC Branded Harmonized website

Design following the *Europa Component Library (ECL)*

Global Banner

Global banner at the top of each page, framework provided by DG COMM

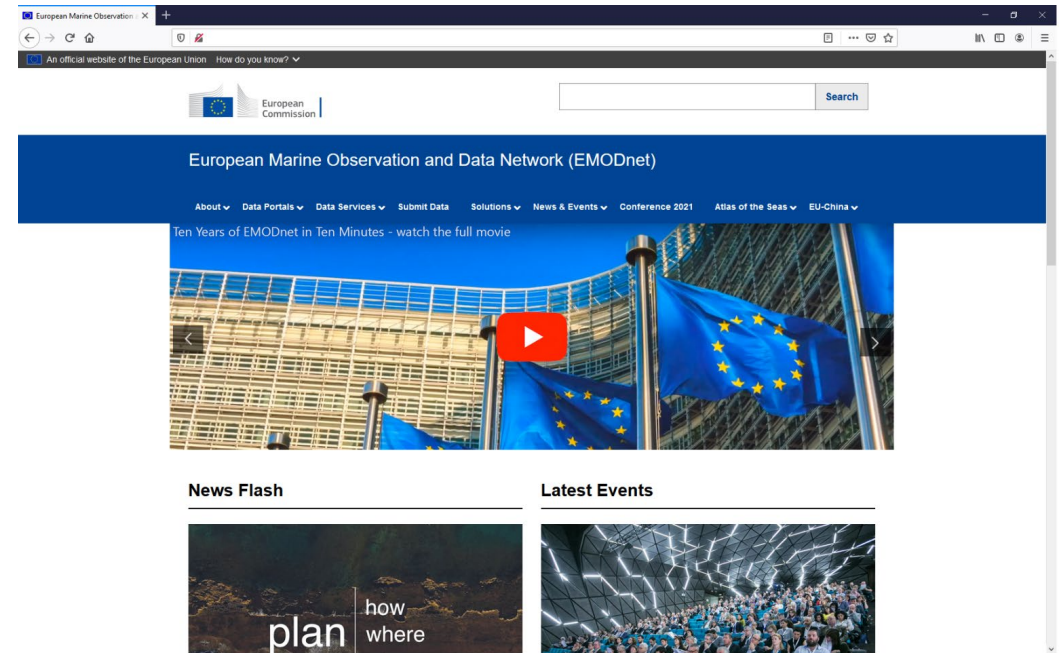
GDPR/IDPR

Unique framework provided by DG COMM managing all necessary scenarios for GDPR/IDPR compliance:

Cookie Consent Kit (CCK)

Europa Analytics

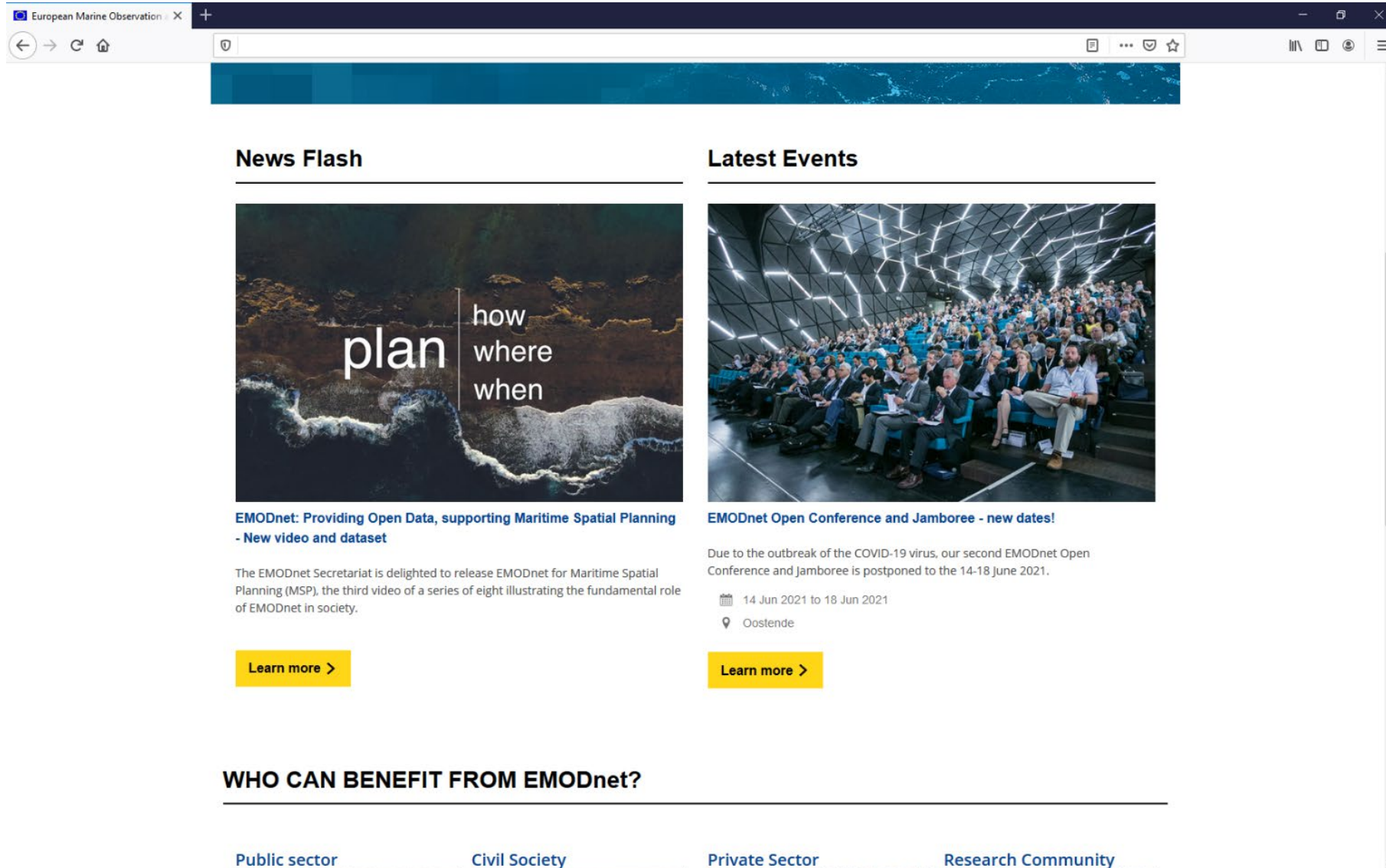
Europa Analytics (based on MATOMO) is the only allowed web analytic tool for *Commission Systems* running in Europa domain.



Overview of the Repatriated website

The screenshot displays the EMODnet website interface. At the top, there is a browser window with the address bar showing 'European Marine Observation and Data Network'. The website header features the European Commission logo and a search bar. Below the header, a blue navigation bar contains the following menu items: About, Data Portals, Data Services, Submit Data, Solutions, News & Events, Conference 2021, Atlas of the Seas, and EU-China. The main content area is dominated by a large video player with the title 'Ten Years of EMODnet in Ten Minutes - watch the full movie'. The video thumbnail shows several European Union flags in front of a modern building. Below the video player, there are two columns of content: 'News Flash' and 'Latest Events'. The 'News Flash' section features a thumbnail with the text 'plan how where'. The 'Latest Events' section features a thumbnail showing a large audience seated in a conference hall.

Overview of the Repatriated website



The screenshot shows a web browser window with the URL "European Marine Observation". The page features a blue header with a satellite-style map of the ocean. Below the header, there are two main sections: "News Flash" and "Latest Events".

News Flash

plan how where when

EMODnet: Providing Open Data, supporting Maritime Spatial Planning - New video and dataset

The EMODnet Secretariat is delighted to release EMODnet for Maritime Spatial Planning (MSP), the third video of a series of eight illustrating the fundamental role of EMODnet in society.

[Learn more >](#)

Latest Events

EMODnet Open Conference and Jamboree - new dates!

Due to the outbreak of the COVID-19 virus, our second EMODnet Open Conference and Jamboree is postponed to the 14-18 June 2021.

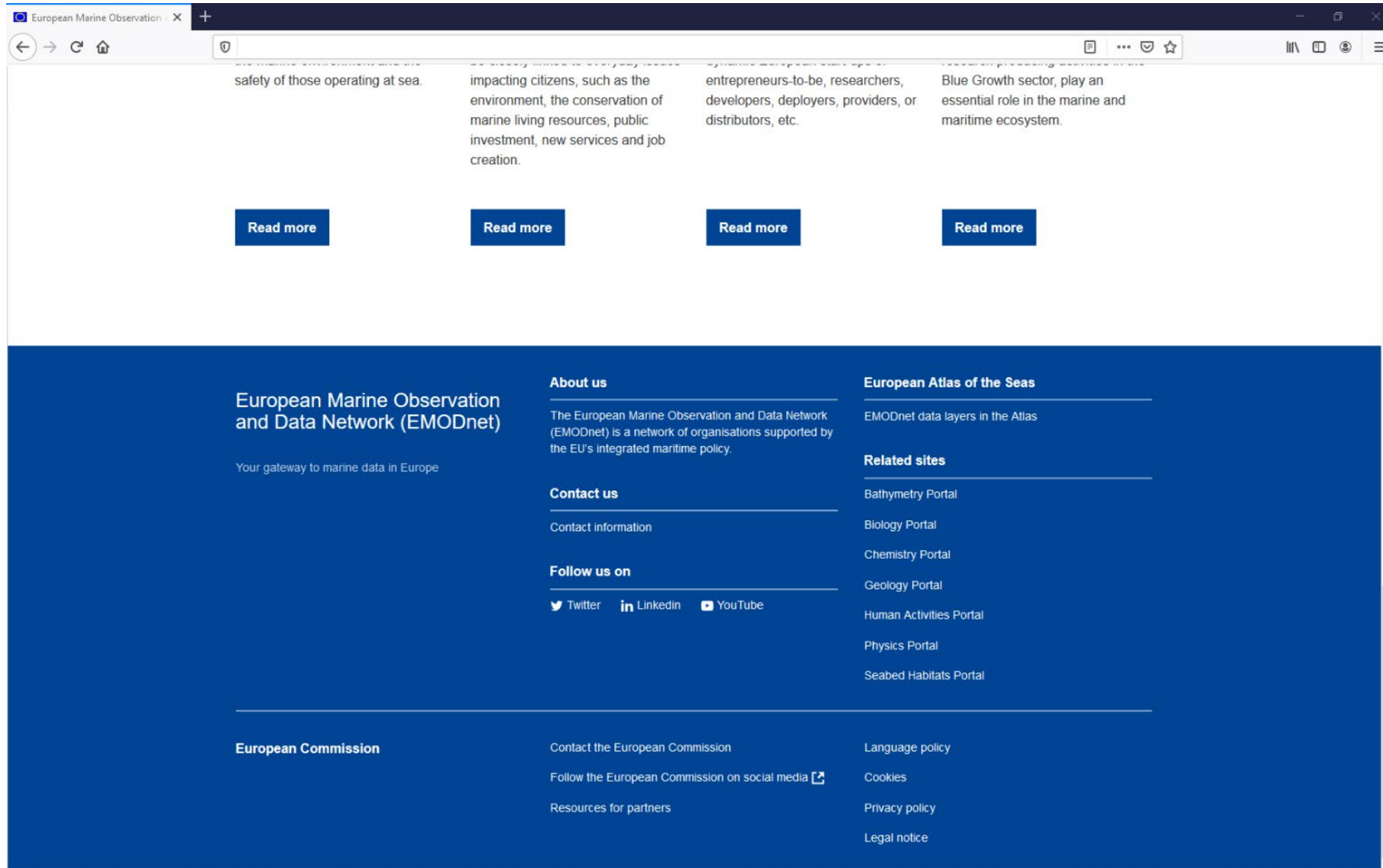
📅 14 Jun 2021 to 18 Jun 2021
📍 Oostende

[Learn more >](#)

WHO CAN BENEFIT FROM EMODnet?

[Public sector](#) [Civil Society](#) [Private Sector](#) [Research Community](#)

Overview of the Repatriated website



Overview of the Repatriated website

The screenshot shows a web browser window displaying the EMODnet Data Portals Overview page. The browser's address bar shows the URL "Data Portals Overview | Europe...". The page features the European Commission logo and a search bar at the top. Below the logo, the main heading reads "European Marine Observation and Data Network (EMODnet)". A navigation menu includes links for "About", "Data Portals", "Data Services", "Submit Data", "Solutions", "News & Events", "Conference 2021", "Atlas of the Seas", and "EU-China". The breadcrumb trail indicates the current location: "Home > Data Portals > Data Portals Overview".

The main content area is divided into three columns, each representing a data category:

- Bathymetry:** Accompanied by a bathymetric map image. Description: "Data on bathymetry (water depth), coastlines, and geographical location of underwater features: wrecks." Links for "Use cases" and "Info" are provided.
- Biology:** Accompanied by an image of a dolphin. Description: "Data on temporal and spatial distribution of species abundance and biomass from several taxa." Links for "Use cases" and "Info" are provided.
- Chemistry:** Accompanied by an image of a molecular structure. Description: "Data on the concentration of nutrients, organic matter, pesticides, heavy metals, radionuclides and antifoulants in water, sediment and biota." Links for "Use cases" and "Info" are provided.

At the bottom of each column, there is a link to "Access Portal".

Overview of the Repatriated website

The screenshot shows a web browser window displaying the EMODnet Reports page. The browser's address bar shows the URL and the page title "Reports | European Marine Observation and Data Network". The page header includes the European Commission logo and a search bar. The main navigation menu is located below the header, with "About" selected. The breadcrumb trail reads "Home > About > Reports". The main heading is "Reports".

Search options:

- EMODnet Lot: Select
- Report type: - Any -
- Date: Select

Refine results (button)

Clear all (button)

Search results (294)

Showing results 1 to 12

- | 31 January 2021
Geology: January 2021 (indicators)
- | 31 January 2021
Human Activities: January 2021 (indicators)
- | 31 January 2021
Bathymetry: January 2021 (narrative)
- | 31 January 2021
Bathymetry: January 2021 (indicators)
- | 31 January 2021
Chemistry: January 2021 (indicators)

Reports

- > Annual Reports

Overview of the Repatriated website

The screenshot shows a web browser displaying the EMODnet website. The browser's address bar shows the URL "News | European Marine Observ...". The website header includes the European Commission logo and a search bar. The main navigation menu is located in a dark blue bar, with "News & Events" highlighted. Below the navigation bar, a breadcrumb trail reads "Home > News & Events > News".

EVENTS

- April 19, 2021
14th EMODnet Steering Committee meeting
- June 14, 2021 to June 18, 2021
EMODnet Open Conference and Jamboree - new dates!
Oostende

[View All](#)

News

NEWS ARTICLE | 24 February 2021
European Ocean Observing: EMODnet input to EC Consultation and European Parliament SEARICA event, 23 February 2021

From Autumn 2020 to February 2021 the European Commission (DG MARE) launched a

[Continue reading](#)

NEWS ARTICLE | 17 February 2021
EMODnet: Providing Open Data, supporting Maritime Spatial Planning - New video and dataset

Transport, fishing, energy, minerals, tourism, recreation... These are just a few of the way

Overview of the Repatriated website

Next steps

NOW

A. Technical repatriation

- Review and feedback phase
- Go live

LATER

B. Content

- Editorial review / EC Writing guidelines
- Increase website accessibility, following Web Accessibility Directive (Directive (EU) 2016/2102)

C. Licences

- Usage of images etc.

Implications of the EC rules on communications

Impact

For a user to find information

- 'Europa Search' (& Google Search)
 - mandatory / to be further explored
- Dedicated pages for all thematics
 - main navigation to be discussed during centralisation



European Marine Observation and Data Network (EMODnet)

For the thematic portal admins

- No direct access to the repatriated 'central portal' website
- New workflow to be developed, all publishing/creation of pages will go through EMODnet Secretariat?
 - *following Europa Component Library (ECL) guidelines*
 - > *Harmonised websites Group 1*
 - > *Web information systems*

The specific detailed rules for EC-branded core websites, are described in detail in the [Harmonised group 1 template section](#) of the ECL.

- if we plan this well, similar workflow as is now in place for publishing on the Central Portal for *Press releases, News, Use Cases* etc.
 - Suggestion to start using Jira for Communication?

Implications of the EC rules on communications

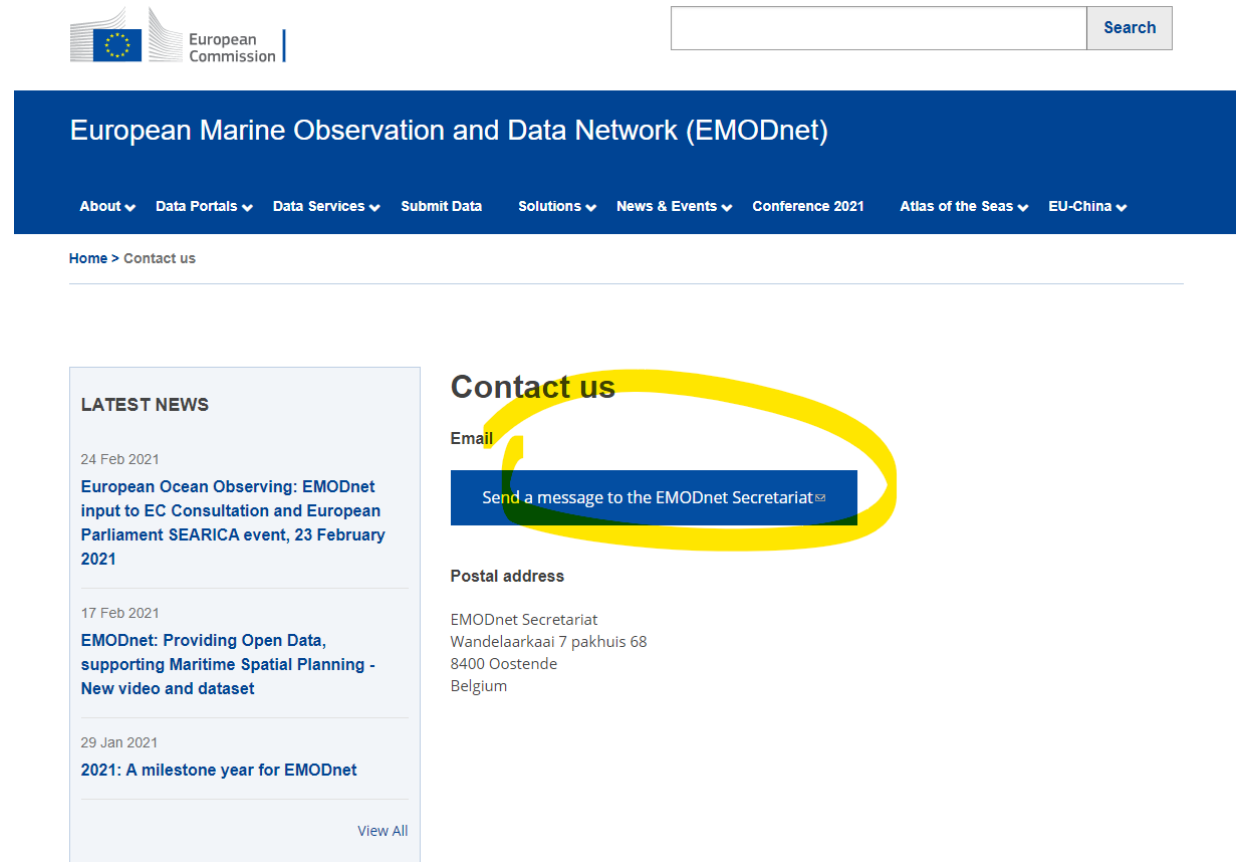
Impact

For a user to contact EMODnet

- Centralised 'contact us' page
 - through Jira Service Management (previously *Jira Service Desk*)
- Progressively adding Thematics
 - contact 'Bathymetry' etc.
 - directed to Bathymetry in Jira

For a user to find information/news/...

- On one website
 - No duplicates of information
 - Join forces (win-win)



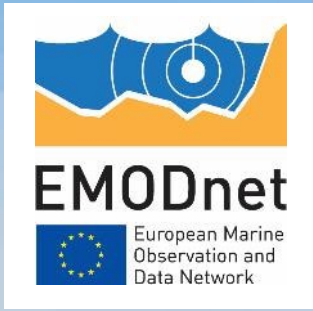
The screenshot shows the EMODnet website header with the European Commission logo and a search bar. The main navigation bar includes links for About, Data Portals, Data Services, Submit Data, Solutions, News & Events, Conference 2021, Atlas of the Seas, and EU-China. The breadcrumb trail indicates the user is on the 'Contact us' page. The 'LATEST NEWS' section lists three recent updates. The 'Contact us' section features an 'Email' link and a prominent blue button labeled 'Send a message to the EMODnet Secretariat'. Below this, the 'Postal address' is provided: EMODnet Secretariat, Wandelaarkaai 7 pakhuis 68, 8400 Oostende, Belgium.

Implications of the EC rules on communications

Impact

Suggestion to have online 'Communication Meeting(s)'

- As information is reaching us, we can reach out to you (communication colleagues) to explain, discuss and listen
- Expected later this year



INSPIRE compliance – updates & next steps

9th Technical Working Group Meeting
Spring 2021
20th and 21st April

Tim Collart

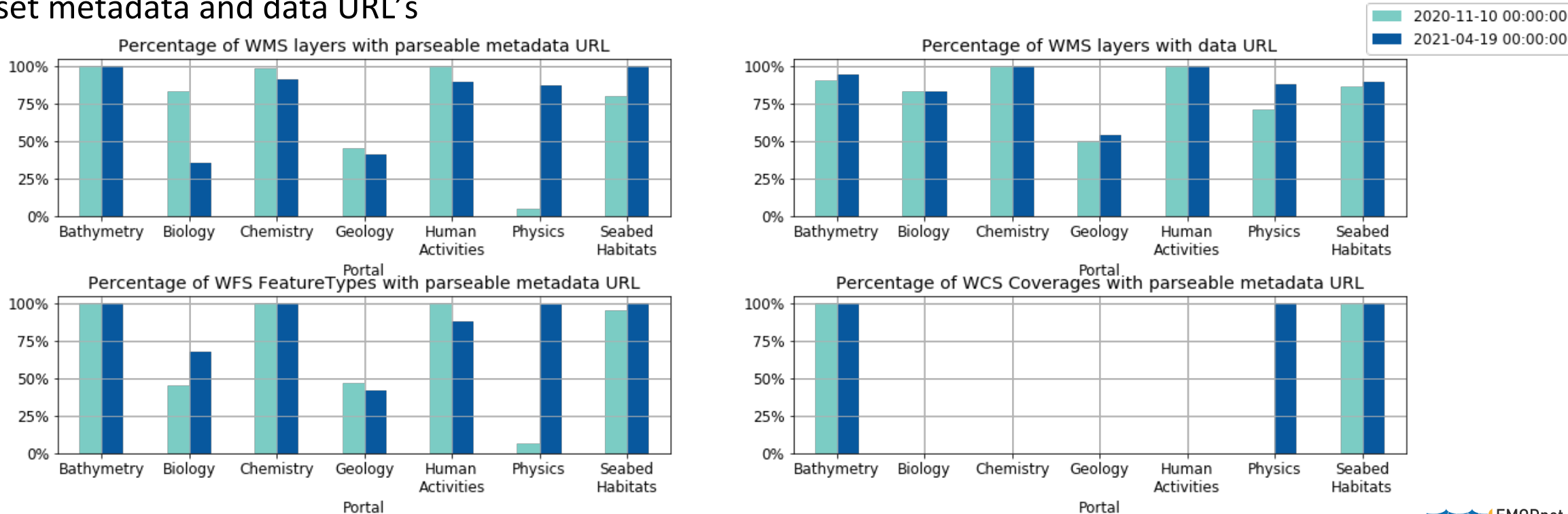
www.emodnet.eu

INSPIRE Metadata & data URL's in Service GetCapabilities

- Followed up in JIRA: <https://jira.emodnet.eu/browse/EM-14>
- Service metadata URL's (as of 19/04/2021)

Bathymetry	Biology	Chemistry	Geology	Human Activities	Physics	Seabed Habitats
5/5	5/5	10/10	0/12	1/3	4/7	6/6

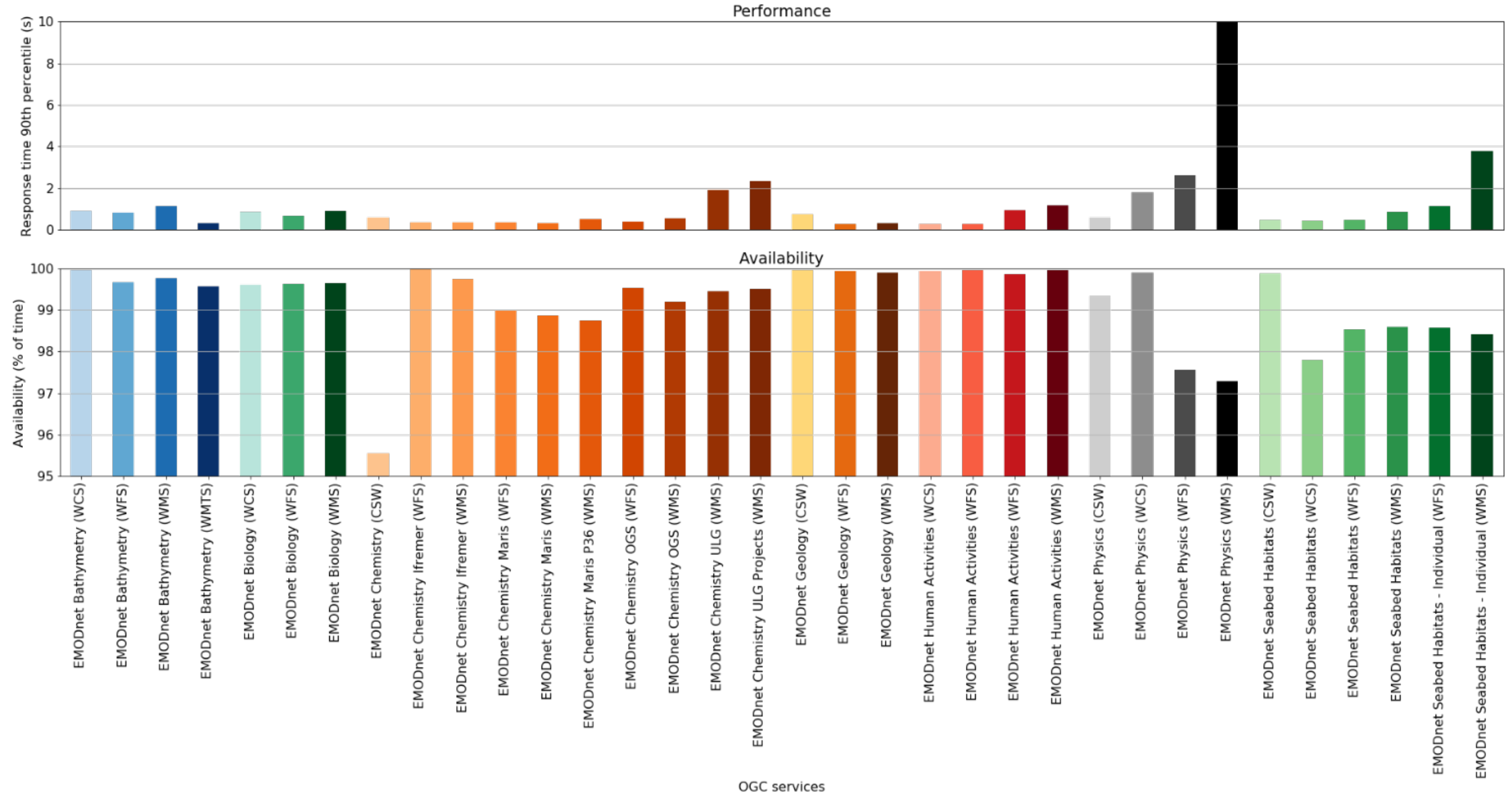
- Dataset metadata and data URL's



INSPIRE Quality of Service Monitoring

- INSPIRE sets a number of Quality of Service requirements for web services. This includes requirement for:
 - Performance: Response time during normal operation (90th percentile)
 - Capacity: Number of simultaneous service requests
 - Availability: The percentage of time the service is available
- Monitoring web services with GeoHealthCheck (monitor.emodnet.eu)
 - Currently:
 - Monitor performance and availability for GetCapabilities operations & compare with INSPIRE requirements
 - Followed up in JIRA: <https://jira.emodnet.eu/browse/EM-140>

INSPIRE Quality of Service Monitoring



INSPIRE Quality of Service Monitoring

- INSPIRE sets a number of Quality of Service requirements for web services. This includes requirement for:
 - Performance: Response time during normal operation (90th percentile)
 - Capacity: Number of simultaneous service requests
 - Availability: The percentage of time the service is available
- Monitoring web services with GeoHealthCheck (monitor.emodnet.eu)
 - Currently:
 - Monitor performance and availability for GetCapabilities operations & compare with INSPIRE requirements
 - Followed up in JIRA: <https://jira.emodnet.eu/browse/EM-140>
 - Planned:
 - Implement INSPIRE normalized testing procedures as plugins to GeoHealthCheck:
 - Monitor performance, capacity and availability for different operations:
 - GetCapabilities
 - GetMap/GetFeature/GetCoverage
 - DescribeFeatureType/DescribeCoverage
 - More information and progress tracked in JIRA: <https://jira.emodnet.eu/browse/EM-108>

Monitoring of Metadata & Services with the INSPIRE Validator

- From last TWG:
 - Need for prioritization of INSPIRE requirements that are fit-for-purpose to EMODnet
 - Need for better documentation of INSPIRE validator output

Monitoring of Metadata & Services with the INSPIRE Validator

- Prioritization of test-suites available at <https://inspire.ec.europa.eu/validator/>
 - Metadata (TG version 2.0): -> useful to EMODnet & centralization up to some level
 - Common Requirements for ISO/TC 19139:2007 based INSPIRE metadata records
 - Specific to datasets:
 - Conformance Class 1: 'Baseline metadata for data sets and data set series'
 - Conformance Class 2: 'INSPIRE data sets and data set series interoperability metadata'
 - Conformance Class 2b: INSPIRE data sets and data set series metadata for Monitoring
 - Specific to services:
 - Conformance Class 3: 'INSPIRE Spatial Data Service baseline metadata.'
 - Conformance Class 4: 'INSPIRE Network Services metadata'
 - Conformance Class 5: 'INSPIRE Invocable Spatial Data Services metadata'
 - Conformance Class 6: 'INSPIRE Interoperable Spatial Data Services metadata'
 - Conformance Class 7: 'INSPIRE Harmonised Spatial Data Services metadata'
 - Service test-suites: useful to EMODnet & centralization up to some level
 - View Services - WMS and WMTS (TG version 3.11)
 - Download Services - WFS (TG version 3.1)
 - Download Services - WCS (TG version 1.0) – BETA
 - Discovery Services - CSW (TG version 3.1) – BETA
 - Interoperable data sets in GML & INSPIRE theme schema's -> depends on different thematic communities?
- Further prioritization of individual assertions per test-suite

Monitoring of Metadata & Services with the INSPIRE Validator

- Need for better documentation of INSPIRE validator output
 - Idea's to develop a better way to present failing assertions in priority test suites



Meta data review for products catalogue

9th EMODnet TWG Meeting Spring 2021
20th – 21st April

Conor Delaney

EMODnet Secretariat

Updating the Central Portal GeoNetwork

Reviewing the Products catalogue as part of the Centralization Project

- Metadata for products will be reviewed
- Ideally metadata will be harvested from CSW web services
- The updated Geonetwork Catalogue can link with EU Open Data Portal (DCAT- AP)
- Streamlining of searchable Tag feature
- Inclusion of new Tags (SDG, MSFD, EOv,etc)
- CC BY licensing

The screenshot displays the EMODnet Product Catalogue interface. At the top, there is a search bar and navigation options for 'Sign in' and 'English'. Below the search bar, the results are sorted by 'relevancy' and show 1-20 of 1717 items. The interface is divided into several sections:

- PROVIDED BY:** A list of providers with checkboxes and counts: EMODnet Seabed... (1106), EMODnet Chemistry (192), EMODnet Physics (190), EMODnet Human... (62), and 5 more.
- CONTACT FOR THE RESOURCE:** A list of contact organizations: EMODnet Physics (188), Hellenic Centre for... (136), Odessa Branch of... (116), National Institute... (109), and Aarhus University... (107), with 195 more.
- TYPE OF RESOURCES:** A list of resource types: Dataset (1504), Series (180), and Service (33).
- TOPICS:** A list of topics: Oceans (849), Environment (561), Biota (417), Boundaries (174), and Geoscientific... (160), with 11 more.
- KEYWORDS:** A list of keywords: Habitats and... (818), Oceans (673), Environment (560), and Oceanographic... (451).

The main content area displays a grid of product cards. Each card includes a title, a star rating, a compass rose icon, and a brief description. The visible cards are:

- ICES Statistical Areas:** The ICES Statistical Areas delineates the divisions and subdivisions of FAO Major Fishing area 27. The ICES Statistical Areas are used as bounding areas for calculation of fish statistics, e.g. catch per unit effort (CPUE) and stock estimates.
- EMODnet Human Activities: Regional Advisory Councils:** This shape lists the areas covered by the Regional Advisory Councils (RAC) as polygons as exposed in the Atlas of the Seas. The Black Sea, Aquaculture, Markets and Outermost Regions Advisory Councils have been added. Additional information regarding to legal foundation have been added to the original shape.
- FAO Statistical Areas for Fishery Purposes:** FAO Major Fishing Areas for Statistical Purposes are arbitrary areas, the boundaries of which were determined in consultation with international fishery agencies on various considerations, including (i) the boundary of natural regions and the natural divisions of oceans and seas; (ii) the boundaries of adjacent statistical fisheries bodies already established in inter-governmental conventions and treaties.
- EMODnet Human Activities: Telecom cables:** The dataset on submarine telecom cables was created by Cogeia in 2014 for the European Marine Observation and Data Network. The underlying data are collated from a variety of sources: SIGCables (managed by Orange), the Federal Maritime and Hydrographic Agency (BSH Contis), and Greg's Cable Map (via Kile-Orca). The database contains lines representing actual cable routes locations.
- EMODnet Human Activities: International Convention marine area:** This dataset visualises the marine area with its covered by the Barcelona, Bucharest, HELCOM and OSPAR Convention. Bucharest Convention dataset was locally created by cutting marine area of Black Sea and Sea of Azov HELCOM dataset was downloaded or connect via WMS to http://maps.helcom.fi/arcGIS/Server/arcgis/rest/services/MapServer/WMS/Server
- EMODnet Human Activities: Submerged Prehistoric Archeology:** The dataset has been developed under the SPLASHCOS EU project involving 20 EU Member States plus Norway, Russia, Ukraine and Switzerland. SPLASHCOS - Submerged Prehistoric Archeology and Landscapes of the Continental Shelf - is a four-year research network (2009 to 2013) funded by the European Commission under its COST program (Cooperation in Science and Technology) as COST

EMODnet Products Catalogue

Catalogue Service for the Web (CSW)

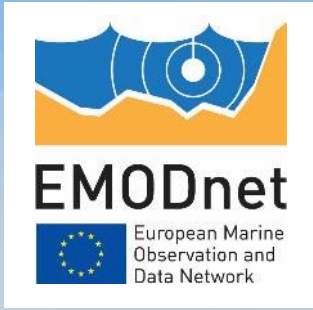
CSW for Products

- Automatic harvesting of metadata into CP products.
- Metadata will include Distribution information on Data Products
- Long term aim is to do the same for Data (where possible)

The screenshot displays the EMODnet OGC monitor dashboard. The top navigation bar is labeled "EMODnet OGC monitor". The main content area is titled "Dashboard" and shows a monitoring period from 2020-10-14T09:01:43Z to 2021-04-19T07:22:55Z. Two large green status indicators are visible: one with a checkmark and "100%" labeled "Operational (5/5)", and another with a broken link icon and "99.4%" labeled "Reliable". A world map is partially visible on the right. Below the dashboard, there is a "Resources" section with a search bar and a table of resources.

Type	Name	Status	Reliability
Web Coverage Service (WCS)	EMODnet Human Activities (WCS) Human Activities	✓	99.92%
Web Coverage Service (WCS)	EMODnet Physics (WCS) Physics	✓	99.89%
Web Coverage Service (WCS)	EMODnet Seabed Habitats (WCS) Seabed Habitats	✓	97.77%
Web Coverage Service (WCS)	EMODnet Biology (WCS) Biology	✓	99.6%
Web Coverage Service (WCS)	EMODnet Bathymetry (WCS) Bathymetry	✓	99.95%

This is part of the Centralization Process



Licensing of EMODnet products

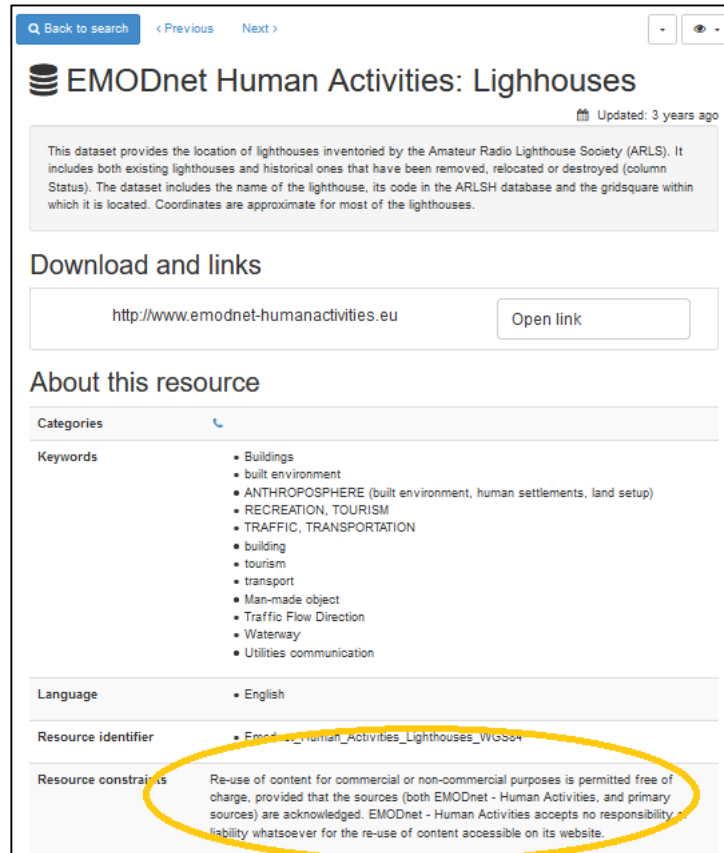
9th EMODnet TWG Meeting Spring 2021

20th – 21st April

Conor Delaney

EMODnet Secretariat

Standardizing the sharing license of EMODnet products



EMODnet Human Activities: Lighthouses

Updated: 3 years ago

This dataset provides the location of lighthouses inventoried by the Amateur Radio Lighthouse Society (ARLS). It includes both existing lighthouses and historical ones that have been removed, relocated or destroyed (column Status). The dataset includes the name of the lighthouse, its code in the ARLSH database and the gridsquare within which it is located. Coordinates are approximate for most of the lighthouses.

Download and links

<http://www.emodnet-humanactivities.eu> Open link

About this resource

Categories

Keywords

- Buildings
- built environment
- ANTHROPOSPHERE (built environment, human settlements, land setup)
- RECREATION, TOURISM
- TRAFFIC, TRANSPORTATION
- building
- tourism
- transport
- Man-made object
- Traffic Flow Direction
- Waterway
- Utilities communication

Language

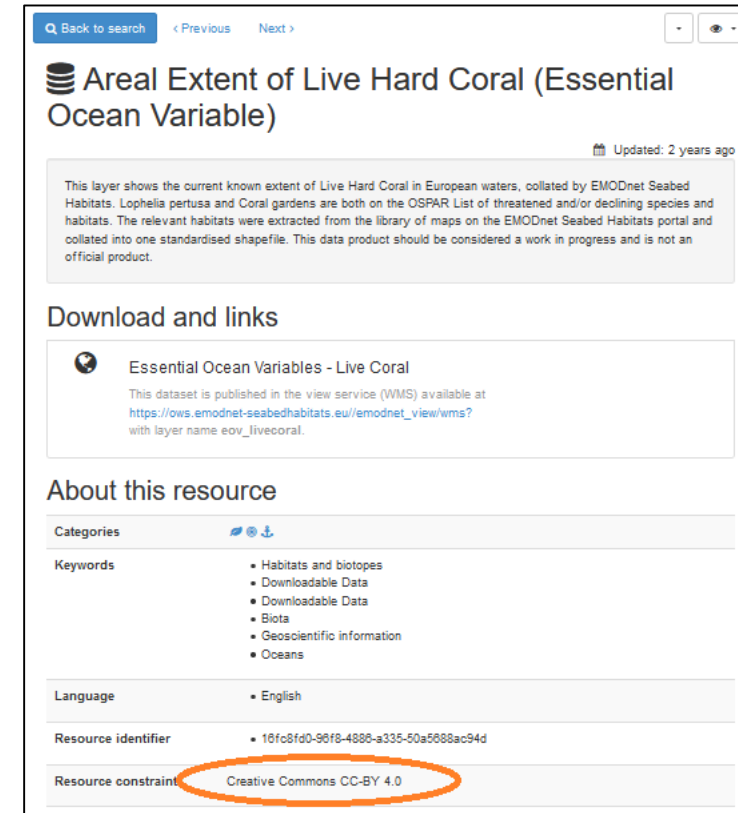
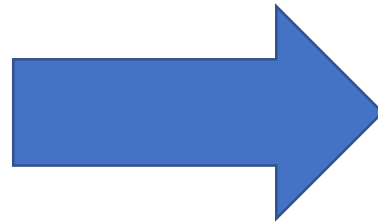
- English

Resource identifier

- Emodnet_Human_Activities_Lighthouses_WGS84

Resource constraints

Re-use of content for commercial or non-commercial purposes is permitted free of charge, provided that the sources (both EMODnet - Human Activities, and primary sources) are acknowledged. EMODnet - Human Activities accepts no responsibility liability whatsoever for the re-use of content accessible on its website.




EMODnet Areal Extent of Live Hard Coral (Essential Ocean Variable)

Updated: 2 years ago

This layer shows the current known extent of Live Hard Coral in European waters, collated by EMODnet Seabed Habitats. Lophelia pertusa and Coral gardens are both on the OSPAR List of threatened and/or declining species and habitats. The relevant habitats were extracted from the library of maps on the EMODnet Seabed Habitats portal and collated into one standardised shapefile. This data product should be considered a work in progress and is not an official product.

Download and links

 Essential Ocean Variables - Live Coral

This dataset is published in the view service (WMS) available at https://ows.emodnet-seabedhabitats.eu/emodnet_view/wms?with_layer_name=eov_livecoral.

About this resource

Categories

Keywords

- Habitats and biotopes
- Downloadable Data
- Downloadable Data
- Biota
- Geoscientific information
- Oceans

Language

- English

Resource identifier

- 16fc8fd0-98f8-4886-a335-50a5688ac94d

Resource constraints

- Creative Commons CC-BY 4.0

Creative Commons CGBY 4.0

Creative Commons Licence for Data Products

Instructions

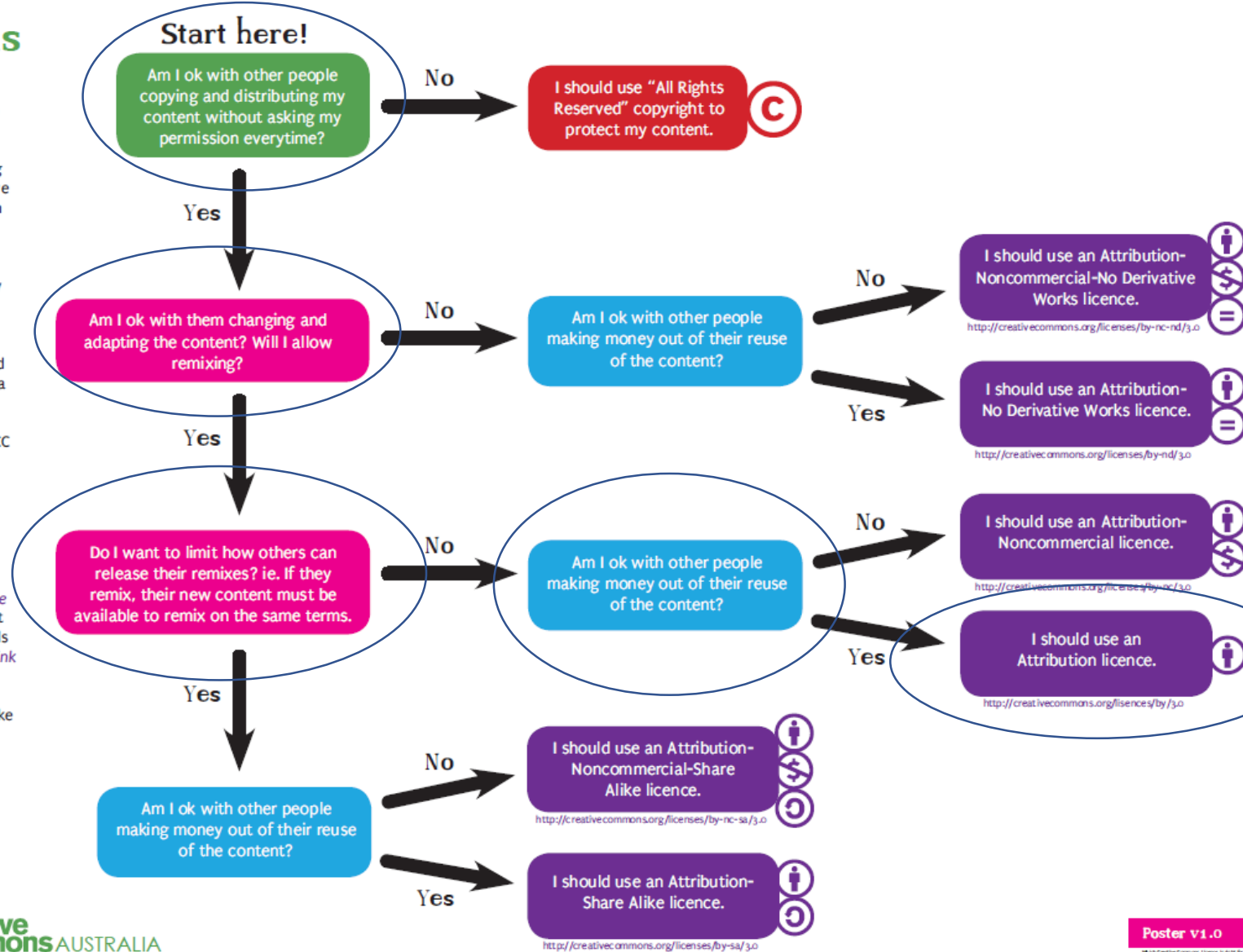
Creative Commons (CC) is a non-profit organisation that works to make it easier to share, reuse, repurpose and remix creative material. It does this by providing free licences that let creators give permission in advance for certain uses of their material.

CC encourages people to share their work. But we think it is very important that you use the right licence for you, and that you understand what that licence means. This flowchart is intended to help with this—by answering a few simple questions, it lets you choose which CC licence is right for you, or if you want to use a CC licence at all.

Start at the *green question box* and, following the arrows that correspond with your answer, make your way through the *pink remixing* and *blue commercial* questions until you reach a *purple licence box*. That will be the right licence for you. For the full details of each of the licences, see the *link* under the box.

CC has an online tool that will take you through the similar process at <http://creativecommons.org/licenses>.

For more information about the CC licences, see <http://creativecommons.org/licenses>.





Centralisation

9th Technical Working Group Meeting Spring 2021
20th and 21st April

Conor Delaney
Joana Beja


www.emodnet.eu

Static Content

- Merge some content for all thematic lots (e.g. news, events)
- Dedicated pages for each Thematic lot
- Standardised language
- Content to be managed by EMODnet Secretariat

European Marine Observation and Data Network (EMODnet)

About ▾ Data Portals ▾ Data Services ▾ Submit Data Solutions ▾ News & Events ▾ Conference 2021 Atlas of the Seas ▾ EU-China ▾



THE EUROPEAN MARINE OBSERVATION AND DATA NETWORK (EMODNET)

EMODnet consists of more than 120 organisations assembling marine data, products and metadata to make these fragmented resources more available to public and private users relying on quality-assured, standardised and harmonised marine data which are interoperable and free of restrictions on use.

News Flash



EMODnet: Providing Open Data, supporting Maritime Spatial Planning - New video and dataset

The EMODnet Secretariat is delighted to release EMODnet for Maritime Spatial Planning (MSP), the third video of a series of eight illustrating the fundamental role of EMODnet in society.

[Learn more >](#)

Latest Events



EMODnet Open Conference and Jamboree - new dates!

Due to the outbreak of the COVID-19 virus, our second EMODnet Open Conference and Jamboree is postponed to the 14-18 June 2021.

📅 14 Jun 2021 to 18 Jun 2021

📍 Oostende

[Learn more >](#)

Metadata for Products and Data

- Improving thematic lots metadata for products to make it more complete. This metadata will be harvested and displayed on the CP GeoNetwork from where it can be searched. Particularly:
 - Description field
 - Adopt (where possible) a common license for data products (CC-BY)
 - <DistributionInfo> fields in dataset metadata:
 - Add references to available view & download services as online resources (if not already the case)
 - Consistently specify the online resources according to ISO19139 including
 - Linkage: URL of service endpoint
 - Protocol (OGC:WMS, OGC:WFS, OGC:WCS, WWW:DOWNLOAD, etc.)
 - Resource Name of layer/featuretype/coverage (vs. only providing GetCapabilities of the service)
 - Description
 - Documentation according to GeoNetwork: <https://geonetwork-opensource.org/manuals/trunk/en/user-guide/associating-resources/linking-online-resources.html>
 - Upon repatriation of your portal, change existing references to thematic portal websites to Central Portal website.

Data

- Main idea is to have the CP query the thematic lots' webservices whenever a user requests data
- Data requests/download will be done via Central Portal for all Open Data
- 92% of Bathymetry is restricted, users requesting these data will be redirected to SeaDataNet to complete their orders and download the data. Similar process will apply to other lots using SDN's system

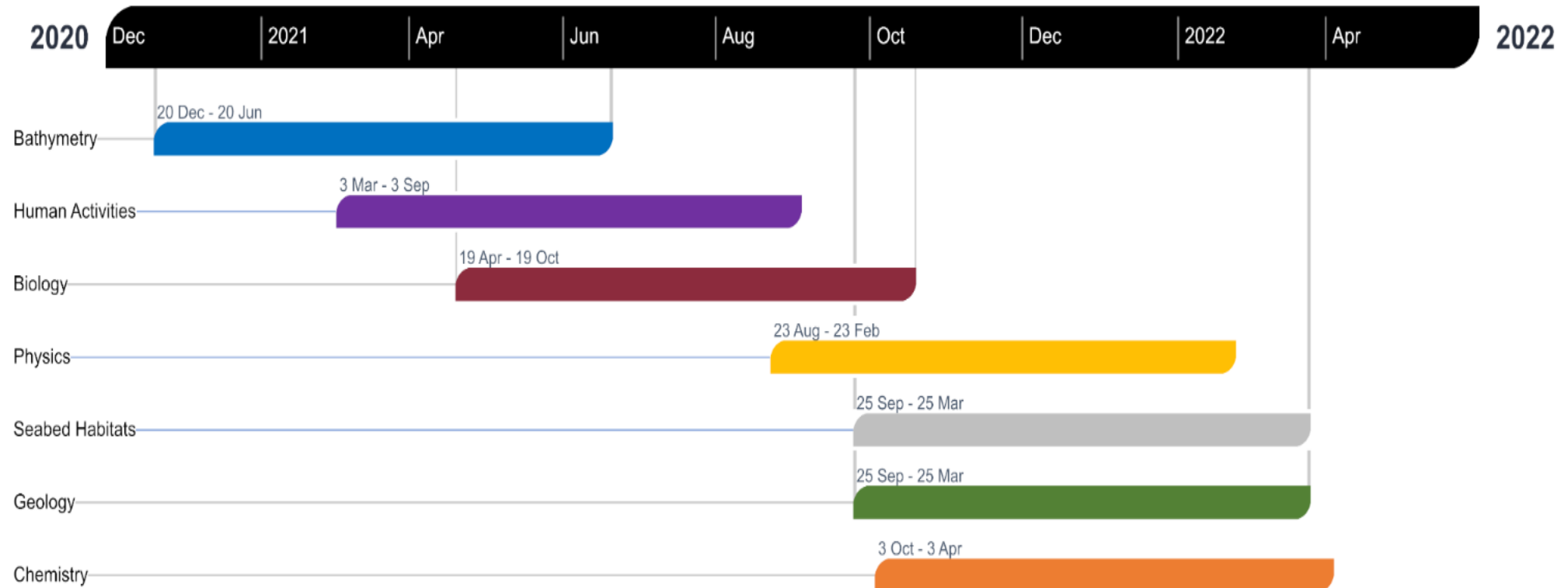
Web Services

- Thematic lots remain responsible for ensuring the web services are fit for the purposes required for CP
- CP is working on the implementation of an ERDDAP server (products stored in local CP cache)
- GeoNetwork for the catalogue (version update in progress, will allow connection with EU Open Data Catalogue)

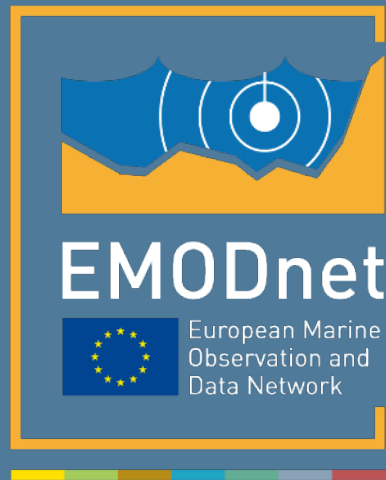
Helpdesk

- Users will be able to contact each thematic lot via a helpdesk form
- Tickets will be logged in the EMODnet's JIRA instance and assigned to the appropriate contact within each thematic lot
- Internal requests from CP to thematic lots or vice-versa will also be handled via JIRA
- <https://jira.emodnet.eu>

Timeline for thematic lots migration



Important: Portals do not switch off until we are happy with the quality of service to the public



@EMODnet
www.emodnet.eu

Your gateway to marine data in Europe

